



December 2019

How to claim super once you leave Australia

For eligible temporary residents

Eligible temporary residents who have left Australia at the end of their visa can claim payment of their super.

Criteria to claim your super

If you have come to Australia as a temporary resident* and then leave the country, you may be able to receive payment for any super earned while working and living in Australia.

To claim your super from Prime Super you must:

- prove that you have permanently left Australia or have an expired or cancelled visa;
- have been in Australia on a temporary visa, including subclasses 417 (Working Holiday) and 462 (Work and Holiday), and related bridging visas.

You're unable to claim if you're:

- a permanent resident of Australia; or
- a citizen of New Zealand

How much tax will you pay?

Prime Super is required to deduct tax before your super is paid to you. The table below details the rates you'll be taxed:

What could this include?	Tax deducted (%)
Tax Component	
1) Employer contributions	35% (on already-taxed super) if you're not on a Working Holiday Makers visa
2) Your own salary sacrifice contributions	45% (on super that hasn't already been taxed) if you're not on a Working Holiday Makers visa; or
3) Investment returns	65% if you've received super contributions while on a Working Holiday Makers visa
Tax-free Component	
1) Contributions you've made to your super after tax	0% No tax will be deducted from money you contributed to your super from your after tax earnings

call 1800 675 839
visit primesuper.com.au
email administration@primesuper.com.au

* Please note visa subclasses 405 and 410 are excluded.



How to claim your super

The fastest way to claim your super is online. To ensure that your payment is processed on time, make sure that your temporary visa has expired or has been cancelled and you have provided us with your correct bank details.

Step 1: Make sure your Prime Super account is still open



Log in online
primesuper.com.au



Call us
1800 675 839



Email us
administration@primesuper.com.au

Step 2: Submit your application online to claim your super

To get started, simply head to ato.gov.au. Once the application is complete, we will process your payment within 28 days via your choice of Electronic Funds Transfer (EFT) to an Australian bank account (which needs to be in your name) or by cheque.

If your account balance exceeds \$5,000 and you're requesting to have your funds paid via EFT you must include a copy of a statement or document from your Australian bank account.

This must show:

- Your name
- Your BSB number
- Your bank account number

If you prefer to fill out a form, you can download a copy from primesuper.com.au/dasp-form

You can authorise someone else to claim DASP for you. The person you authorise will be able to act on your behalf and update your information, so consider carefully who you allow to represent you.

Your representative will need a written authority from you before they can submit your DASP claim. For more information, head to ato.gov.au.

Unclaimed DASP

If you don't claim your super after leaving Australia, your super balance may be transferred to the ATO.

You can still apply and claim your super from the ATO. If you have returned to Australia as a permanent resident and have met the criteria to claim your super, you may apply to**:

- transfer the money to an Australian super fund or
- for it to be paid directly to you.

To request payment, simply complete the Application for payment of ATO-held superannuation money (NAT 74880).

Visit ato.gov.au to get started.

Help is at hand

Accessing your benefits

1800 675 839 for the cost of a local call (within Australia) or
+61 2 9374 3967 (overseas)
– available from 8am to 8pm (AEST/AEDT Monday to Friday).

Certification of Immigration Status

Visit immi.gov.au or email super.hobart@immi.gov.au

Claiming your super money

For more information from the ATO, call 13 10 20 (within Australia) or
+61 2 6216 1111 (overseas).
You can also visit the ATO website ato.gov.au

* Fees may apply to paper applications

** The payment will be considered as a DASP and the appropriate tax rate will be applied.

Certifying your documents

A certified copy, is a copy of an original document (often a photocopy) that has been endorsed or certified as a true copy by a person who is authorised to do so – a list of authorised certifiers can be found below.

How to certify your identification

Make copies of your identification before going to get it authorised, your authoriser usually won't do this for you. A couple of things to remember:

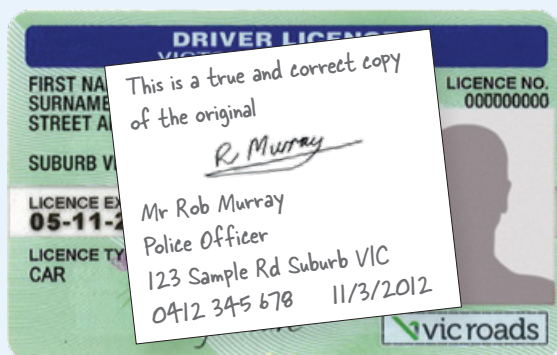
- If your identification is double-sided, make sure you copy both sides (for example, drivers licence).
- Make sure you check that your identification is current or valid.

Finally, see the list of people who are authorised to certify your documents.

Take your documents to get certified

The person authorising will compare your original identification against the copies and certify them.

Example:



Who can certify your documents?

If you're outside Australia, the following people are authorised to certify your documents:

- notary public officer
- registrar or deputy registrar of a court
- Australian consular officer or Australian diplomatic officer, or
- judge or magistrate of a court

The following people can certify your documents in Australia:

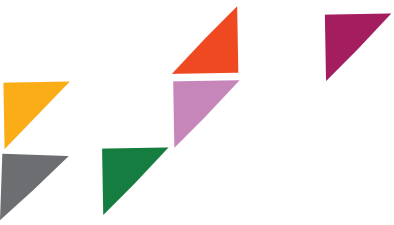
- police officer
- dentist
- medical practitioner
- optometrist
- pharmacist

Documentation requirements factsheet available at primesuper.com.au/documentation-requirements

Important Information

Any advice in this document has been prepared without taking account of your objectives, financial situation or needs. Because of this, you should, before acting on any advice in this document, consider its appropriateness, having regard to your objectives, financial situation and needs. You should obtain the Product Disclosure Statement and the insurance guide, available at primesuper.com.au, and consider it before making any decision about whether to acquire the superannuation product.

The information in this document is a high-level summary only and you should refer to the Product Disclosure Statement and the insurance guide. Issued by Prime Super Pty Ltd ABN 81 067 241 016 AFSL 219723 RSE Licence No. L0000277 Prime Super ABN 60 562 335 335 823; RN 1000276.



call 1800 675 839
visit primesuper.com.au
email administration@primesuper.com.au

